



Dear Clients and Friends,

We are still open and dedicated to you and your furry family. However, in the interest of community wellness we have decided to move to offering **curb-side service only beginning Friday, March 20th.**

Until further notice, we ask you to review the following protocols that we believe will still allow us to offer the safest, most optimal care to you and your pets:

We are deferring non-critical care appointments until after April 15 (we will keep you updated if this date is extended).

If you have a medical concern or have a pet that requires special medical attention, we are here for you! Please call our office to schedule an appointment.

If your pet is due for a Rabies vaccination, the CDC still requires that it be current so please call to schedule.

For other wellness/preventative appointments, please call our office for guidance and they will get you on the schedule at an appropriate time.

For Food/Medication Pick-ups: Please call to prepay for items over the phone, then call when you arrive and a staff member will bring the item(s) out to you.

For Scheduled Appointments: Please call the clinic when you arrive so a staff member can retrieve your pet from your vehicle and perform services in the clinic while you remain in the parking lot. Your pet will receive the same optimal care but this allows for all communication and payments to be done over the phone.

For Day Admissions: Please call the clinic when you arrive and a staff member will retrieve your pet from your vehicle. We will contact you when your pet is ready to be picked up. This allows for all communication and payments to be done over the phone.

Given the fluid nature of this situation, we will be in communication with you if our circumstances change. Thank you for your patience and understanding as we navigate these strange waters.

Thank you and be safe!

The WOW Team